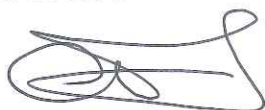


HEAT EXCHANGE NAMIBIA CHEMICAL PRICE LIST EFFECTIVE 01 JANUARY 2020

Item	Code	Description	Pack	Rand 2019	Rand 2020
1	OBOFECL3FB-1450	Ferric Chloride 43%	1	11745	12625.88
2	AT4504-23	CONTINUUM AT4504	23	46.93	50.45
3	BD1500-23	Spectrus BD1500	23	33.44	35.95
4	BL6501-1130	Depositrol BL6501	1	44284.4	47605.73
5	BL6501-23	Depositrol BL6501	23	44.36	47.69
6	COOL-D28-25	COOL D28	25	27.48	29.54
7	GN7004-23	GENGARD GN7004	23	47.4	50.96
8	GN8165-23	GENGARD GN8165	23	53.52	57.53
9	GN8300-25	GENGARD 8300	25	59.26	63.70
10	IS3000E-25	CORTROL IS3000E	25	27.35	29.40
11	LP7121-25	FERROQUEST LP7121	25	46.8	50.31
12	MD4103-25	CORRSHIELD MD4103	25	109.49	117.70
13	NA6540-22	STEAMATE NA6540	22	67.68	72.76
14	NT4293-23	CORRSHIELD NT4293	23	33.04	35.52
15	NX1164-1000	SPECTRUS NX1164	1	21092	22673.90
16	NX1164-23	SPECTRUS NX1164	23	21.81	23.45
17	NX1165-25	SPECTRUS NX1165	25	94.8	101.91
18	PDC9357-25	SCALETROL PDC9357	25	74.25	79.82
19	POT6102-25	FLOGARD POT6102	25	40.8	43.86
20	SEP-G33-25	SEP G33	25	56.26	60.48
21	SOLUS AP27-25	SOLUS AP27	25	17.52	18.83
22	SUDCOILES-25	SUDCOILES	25	14.8	15.91
23	SUDFLOC3256-250	SUDFLOC 3256	250	14.86	16.64
24	SUDFLOC3365-34	SUDFLOC 3365	34	11.45	12.31
25	SUDFLOC3850-25	SUDFLOC 3850	25	15.56	16.73
26	SUDFLOC3870-1000	SUDFLOC 3870	1	11670	12930.36
27	SUDFLOC3870-25	SUDFLOC 3870	25	18.71	20.11
28	SUDFLOC3870-250	SUDFLOC 3870	250	14.29	15.36
29	SUDFLOC3880-25	SUDFLOC 3880	25	18.55	19.94
30	SUDFLOC3TL-25	SUDFLOC 3TL	25	20.05	21.55
31	SUDFLOCK300-25	SUDFLOC K300	25	13.62	15.57
32	SUDPRO50-1000	SUDPRO 50	1	20402.28	21932.45
33	SUDSPESE200-1000	SUSPERSE 200	1	26596.94	28591.71
34	SUDSTEAM80SCP-25	SUDSTEAM 80SCP	25	20.74	22.30

Signed and accepted by:



Date:

24/10/2019

Customer Satisfaction - VoOC

Customer Name: **ESKOM - ARNOT P. STATION**

Signature/Company Stamp:

Account Name **ASH WATER TREATMENT** Account No: **1000 68 61**

Date: Account Manager: **WELLMAN MASUKU**

Voice of Our Customer

We are running a survey and would appreciate your valued input. Please rate by selecting the appropriate number

Based on your experience with IMPROCHEM as a service provider, how likely would you be to recommend ImproChem to a friend or colleague?
 (1 to 6 = Not likely, 7 to 8 = Not Sure, 9 to 10 = Very likely)

1	2	3	4	5	6	7	8	9	10
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Responsiveness

Please rate IMPROCHEM's responsiveness to your job needs (1 = Very Poor, 10 = Excellent)

Responsiveness to critical issues and requests for information	1	2	3	4	5	6	7	8	9	10
Timeliness and completeness of our response to your requests for information and/or reports	1	2	3	4	5	6	7	8	9	10

Quality

Please rate your overall satisfaction with IMPROCHEM for the following (1 = Very Poor, 10 = Excellent)

Our understanding of your business needs	1	2	3	4	5	6	7	8	9	10
Our ability to provide solutions to your problems	1	2	3	4	5	6	7	8	9	10
Execution of Value Generation / Contract Scope of Work	1	2	3	4	5	6	7	8	9	10

Service Delivery

Please rate the overall quality of IMPROCHEM services provided (1 = Very Poor, 10 = Excellent)

	1	2	3	4	5	6	7	8	9	10
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Environmental, Health and Safety

IMPROCHEM planned and executed the services in a manner that complied with your site's Environmental, Health and Safety (EHS) requirements and fulfilled your site's EHS expectations (1 = Very Poor, 10 = Excellent)

	1	2	3	4	5	6	7	8	9	10
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Overall Customer Satisfaction

Q6. How likely would you be to recommend the IMPROCHEM Representative (Account Manager) for future projects? (1 = Very Poor, 10 = Excellent)

	1	2	3	4	5	6	7	8	9	10
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If you have any other comments/concerns, please describe below: